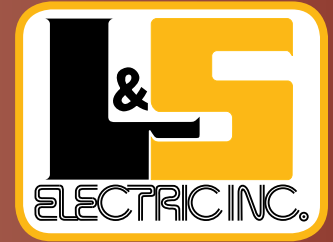


# Commitment to Quality



Dedicated People, Quality  
Products, and Above All, Service.

L&S Electric understands the value of quality products and service. L&S has implemented a Quality Management System (QMS) and successfully achieved ISO 9001 certification at all locations, for every one of our operating divisions.

## Quality Begins with Teamwork at L&S

Certification to an internationally recognized set of quality standards means that each of our customers receives consistent, quality service focused on meeting customer requirements.

At L&S Electric, we haven't pursued ISO certification because our customers require or demand it; rather we do it to get an outside, independent appraisal of our QMS that also provides feedback for continuous improvement.

Maintaining a QMS ensures we have a formal, documented approach to solving problems or finding ways to avoid them before they happen. Rather than just fixing things, L&S is committed to finding the root cause of failures. Once we determine the root cause, we then are then able to look for solutions within the system in order to prevent reoccurrence.



## L&S Electric, Inc. Quality Policy

The QMS at L&S Electric is designed to ensure customer requirements are fully realized. Our culture supports a collective commitment to quality, and responsibility for effective continual improvement is empowered to all employees which is reflected in the quality of our work.

## Our Motto

Dedicated People, Quality Products, and,  
Above All, Service



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**STURTEVANT**  
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**MINNEAPOLIS**  
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**ROTHSCHILD**  
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**HYDRO SOLUTIONS**  
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